

Contact details - British Waterways

Headquarters

Customer Service Centre

64 Clarendon Road, Watford WD17 1DA
T 0845 671 5530 F 01923 201304
E enquiries.hq@britishwaterways.co.uk

Boat Safety Scheme - T 01923 201278

E bss.enquiries@boatsafetyscheme.com
www.boatsafetyscheme.com

Emergency calls - T 0800 4799947

British Waterways' offices until 30 October 2009

Scotland

Caledonian Canal

Canal Office, Seaport Marina, Muirtown Wharf, Inverness IV3 5LE
T 01463 725500

Crinan Canal

Canal Office, Pier Square, Ardrishaig, Lochgilphead, Argyll PA30 8DZ
T 01546 603210

Lowlands Canals -Forth & Clyde and Union canals, main office

Canal House, Applecross Street, Glasgow G4 9SP
T 0141 332 6936
E enquiries.scotland@britishwaterways.co.uk

Wales & Border Counties

Navigation Road, Northwich, Cheshire CW8 1BH
T 01606 723800
E enquiries.walesandbordercounties@britishwaterways.co.uk

North West

Waterside House, Waterside Drive, Wigan WN3 5AZ
T 01942 405700
E enquiries.northwest@britishwaterways.co.uk

Yorkshire

Fearn's Wharf, Neptune Street, Leeds LS9 8PB
T 0113 281 6800
E enquiries.yorkshire@britishwaterways.co.uk

East Midlands

The Kiln, Mather Road, Newark, Notts NG24 1FB
T 01636 704481
E enquiries.eastmidlands@britishwaterways.co.uk

South West

The Dock office, Commercial Road, Gloucester GL1 2EB
T 01452 318000
E enquiries.southwest@britishwaterways.co.uk

West Midlands

Peel's Wharf, Lichfield Street, Fazeley, Tamworth, Staffordshire B78 3QZ
T 01827 252000
E enquiries.wmw@britishwaterways.co.uk

South East

510 -524 Elder House, Elder Gate, Central Milton Keynes MK9 1BW
T 01908 302500
E enquiries.southeast@britishwaterways.co.uk

London

Main office

1 Sheldon Square, Paddington Central, London W2 6TT
T 020 7985 7200
E enquiries.london@britishwaterways.co.uk

British Waterways' offices from 2 November 2009

1A Scotland Highlands Canals

Canal Office, Seaport Marina, Muirtown Wharf, Inverness IV3 5LE
T 01463 725500
E enquiries.scotland@britishwaterways.co.uk

1B Scotland Lowlands Canals

Canal House, Applecross Street, Glasgow G4 9SP
T 0141 332 6936
E enquiries.Scotland@britishwaterways.co.uk

2 North West Waterways

Waterside House, Waterside Drive, Wigan WN3 5AZ
T 01942 405700
E enquiries.northwest@britishwaterways.co.uk

3 North East Waterways

Fearn's Wharf, Neptune Street, Leeds LS9 8PB
T 0113 281 6800
E enquiries.northeast@britishwaterways.co.uk

4 Manchester & Pennine Waterways

Red Bull Wharf, Congleton Road South, Church Lawton, Stoke-on-Trent ST7 3AP
T 01782 785703
E enquiries.manchesterpennine@britishwaterways.co.uk

5 North Wales & Borders Waterways

Navigation House, Navigation Road, Northwich CW8 1BH
T 01606 723800
E enquiries.northwalesborders@britishwaterways.co.uk

6 West Midlands Waterways

Peel's Wharf, Lichfield Street, Fazeley, Tamworth B78 3QZ
T 01827 252000
E enquiries.westmidlands@britishwaterways.co.uk

7 Central Shires Waterways

Peel's Wharf, Lichfield Street, Fazeley, Tamworth B78 3QZ
T 01827 252000
E enquiries.centralshires@britishwaterways.co.uk

8 East Midlands Waterways

The Kiln, Mather Road, Newark NG24 1FB
T 01636 704481
E enquiries.eastmidlands@britishwaterways.co.uk

9 South Wales & Severn Waterways

The Dock Office, Commercial Road, Gloucester GL1 2EB
T 01452 318000
E enquiries.southwalessevern@britishwaterways.co.uk

10 South East Waterways

510 - 524 Elder House, Elder Gate, Central Milton Keynes MK9 1BW
T 01908 302500
E enquiries.southeast@britishwaterways.co.uk

11 Kennet & Avon Waterways

The Locks, Bath Road, Devizes SN10 1QR
T 01380 722859
E enquiries.kennetavon@britishwaterways.co.uk

12 London Waterways

1 Sheldon Square, Paddington Central, London W2 6TT
T 020 7985 7200
E enquiries.london@britishwaterways.co.uk

Contact details - Other

Bridgewater Canal

The Manchester Ship Canal Company, Peel Dome,
The Trafford Centre, Manchester M17 8PL
T 0161 629 8266 www.bridgewatercanal.co.uk

Basingstoke Canal Authority

Canal Centre, Mytchett Place Road, Mytchett, Surrey GU16 6DD
T 01252 370073 E info@basingstoke-canal.co.uk
www.basingstoke-canal.co.uk

The Environment Agency - Freephone T 0870 8506506

– Anglian Region

Kingfisher House, Goldhay Way, Orton Goldhay,
Peterborough, Cambs PE2 5ZR

– Southern Region (River Medway)

Guildbourne House, Chatsworth Road, Worthing,
Sussex BM11 1LD

– Thames Region

Kings Meadow House, Kings Meadow Road, Reading,
Berks RG1 8DQ www.environment-agency.gov.uk

Lower Avon Navigation Trust

(Evesham to Tewkesbury) - Mill Wharf, Mill Lane,
Wyre Piddle, Pershore WR10 2JF T 01386 552517

Upper Avon Navigation Trust

(Stratford-on-Avon to Evesham) - Mill Wharf, Mill Lane, Wyre
Piddle, Pershore WR10 2JF T 01386 552517

The Manchester Ship Canal Company

Queen Elizabeth II Dock, Eastham, Wirral CH62 0BB
T 0151 327 1461 www.shipcanal.co.uk

Wey & Godalming Navigations

The National Trust, Wharf Road, Guilford, Surrey GU1 2HA
T 01483 561 389 E riverwey@nationaltrust.org.uk
www.nationaltrust.org.uk/riverway

Association of Inland Navigation Authorities (AINA)

Fearns Wharf, Neptune Street, Leeds LS9 8PB
T 0113 243 3125 E info@aina.org.uk
www.aina.org.uk